



CallPilot Terms & Conditions

1. Company

CallPilot provides AI-powered telephone answering and intake services for businesses. These Terms govern use of the CallPilot platform and related services.

2. Acceptance of Terms

By creating an account or using CallPilot you agree to these Terms and Conditions.

3. Service Description

CallPilot answers inbound calls using AI, collects caller information, stores call transcripts, and provides reporting through the customer portal.

4. Accounts

Customers must keep login credentials secure and are responsible for all activity under their account.

5. Acceptable Use

The service must not be used for unlawful, abusive, fraudulent, or harmful purposes.

6. Billing and Fees

Usage-based or subscription charges may apply depending on your plan. Payment terms are defined in your agreement.

7. Service Availability

We aim for high availability but do not guarantee uninterrupted service.

8. Data Processing

CallPilot processes call recordings, transcripts, and caller information to provide the service.

9. Liability

CallPilot is provided 'as is'. To the extent permitted by law we are not liable for indirect or consequential losses.

10. Termination

Accounts may be suspended or terminated if these terms are violated.

11. Changes to Terms

We may update these terms periodically. Continued use indicates acceptance of changes.